

INFORMATION

Here you can get some useful information even if it is not your first casino visit.

- What is the casino age limit?

A casino guest must be 18 and over.

- Do I have to show my ID card to get in a VIP Club casino?

Pursuant to Act No. 202/1990 of Coll., every guest must be duly registered upon his first casino visit. To register, you must present your valid ID card at the casino reception desk. You will then receive a reception card that you can show to prove your identity upon every casino visit. Your registration data are for internal use of VIP Club a.s. only. Your registration data and gaming are guaranteed maximum discretion.

- Do I have to pay an admission fee to get in a VIP Club casino?

There is no admission fee to any VIP Club casino.

- Do you have a casino dress code?

You can wear your casual clothes. No suits or evening gowns are required. In the summer, you can wear shorts and sandals between 8.00 a.m. and 8.00 p.m.

- Can I bring a gun to a VIP Club casino?

No guns are permitted in VIP Club casinos.

- What is the price of drinks in VIP Club casinos? Is it possible to order a meal in a VIP Club casino?

All players and non-players can order drinks from our wide selection of beverages at the bar for a reasonable price. You can also order a meal in all VIP Club casinos. Players receive free basic refreshments.

- Do I have to play?

No casino guest is obliged to play.

- Are there any restrictions as to mobile phones and photo or video cameras?

No mobile phones are permitted at game tables. Photo or video cameras can be used with the consent of the casino manager only.

- What games are featured in VIP Club casinos? What are the game currencies?

In all VIP Club casinos, you can play the following live games at game tables with our staff: American Roulette, Black Jack, Pontoon and Oasis Poker. At game tables, you can play with CZK and EUR. You can exchange other foreign currencies for chips at the casino cash desk.

All VIP Club casinos have slot machines. To play slot machines, you must use CZK.

- What are the minimum and maximum bets?

The minimum and maximum bets are as follows:

	CZK		EUR	
	min.sázka	max.sázka	min.sázka	max.sázka
American Roulette	25	20,000 *	1	600
Black Jack	100	10,000	5	500
Pontoon	100	10,000	-	-
Oasis Poker/Bonus	100/25	3,000	-	-

** On outside bet*

- How can I learn the rules of each game?

If you wish to learn the rules of our featured casino games, we recommend the "JUST FOR FUN!" program that takes place in all VIP Club casinos every day from 8.00 p.m. to 10.00 p.m. You can also read our brochure "Game Rules" or the information on this website.

- Which credit cards are accepted in VIP Club casinos?

We accept VISA, EC/MC.

- Are casino winnings taxed?

Casino winnings are not subject to taxation pursuant to effective laws.

- Can I keep a chip as a souvenir?

According to the gaming regulations, it is not permitted to take chips out of casinos.

- Who makes decisions in case of any problem?

Should you have any problem, please contact the game table staff who will call the casino manager. The decision of the casino manager is final.

- Do you offer any special programs in connection with casino games?

We have special programs called Casino&Dinner and Casino by Night. We offer these program packages as gift vouchers as well. Part of these programs is an animation program and a cocktail or dinner served in the casino.

You can also arrange for a private or corporate celebration or party in the VIP Club casinos with an animation program, where our experienced staff will explain the rules of our casino games, and with entertainment of your choice.

You can also enjoy the thrill of gaming outside our casinos. VIP Club will deliver complete game tables in a combination and to a destination of your choice and provide professional staff and fun games for prizes. Gaming for money is forbidden outside casinos.

Should you be interested in any of our special programs, please call +420 224 193 681 or contact us at ambassador.manager@vipclub.cz.